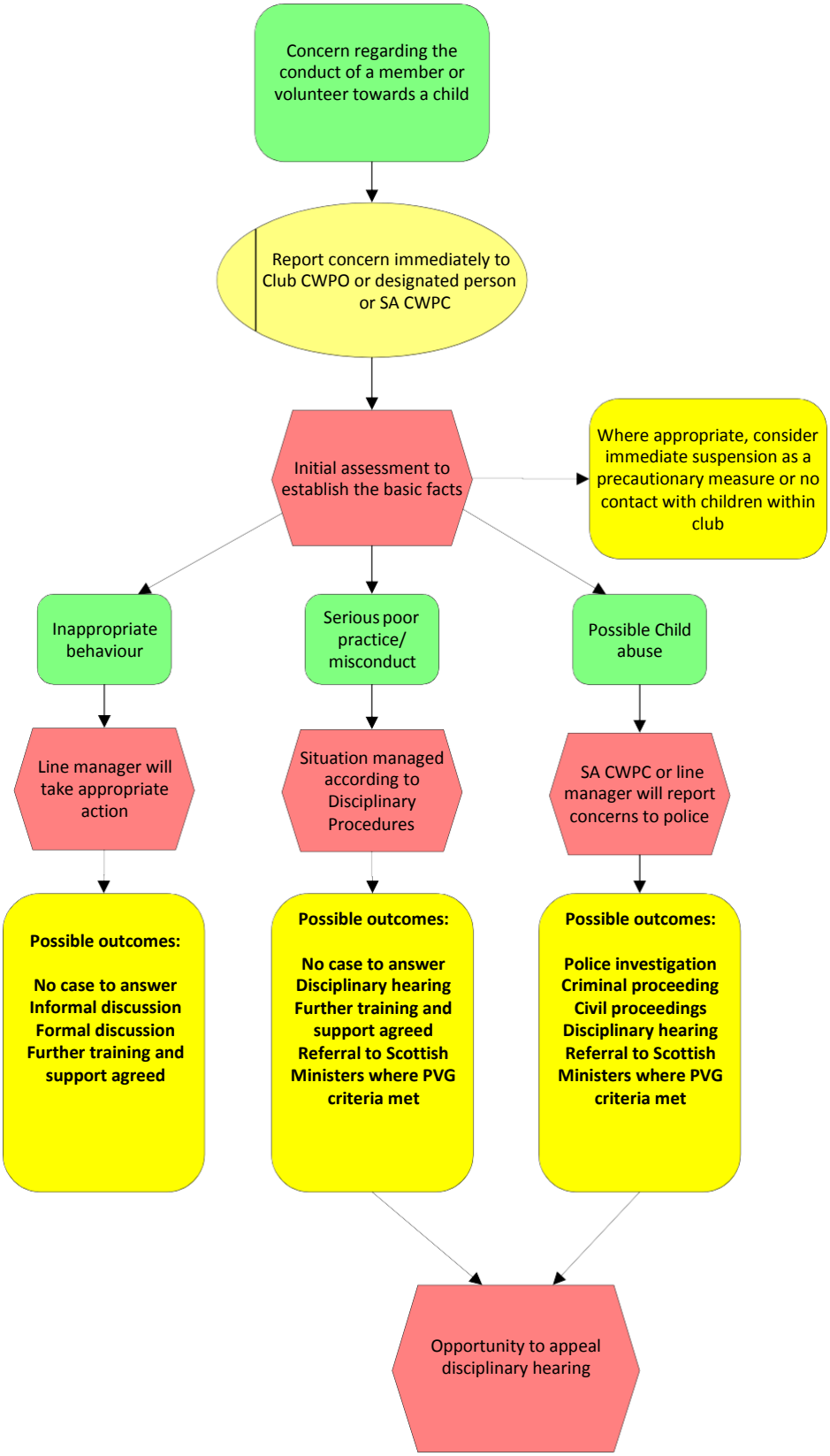Responding to concerns about the conduct of a member towards a child